Corrective Action Report	Date: 02/10/2001	(X) Routine / ( ) Reinspection
Ship: S/S NORWAY	Invoice: No. 2185	Inspectors: SCHNOOR / OTTO
Port: MIAMI, FL		

NO.	REF.	*	LOCATION / DESCRIPTION
0			LIDO
1	34	*	PANTRY HANDSINK DRAIN LINE WAS LEAKING.  Corrective Action: Seal under the sink drain was replaced.
2	28	*	EMPTY BUS PANS AND DISH RACKS WERE STORED ON THE DECK IN DISHWASHING.  Corrective Action:  Racks were removed and staff was instructed accordingly.
3	22	*	PRESSURE GAUGE INDICATING NEEDLE WAS BROKEN ON DISHWASHING MACHINE.  Corrective Action: Gauge has been changed with new one.
4	24	*	FINAL SANITIZING RINSE MANIFOLD TEMPERATURE EXCEEDED 205°F. [NEW ITEM]  Corrective Action:  The Electricians have adjusted the rinse temperature to 180°F.
			POTABLE WATER SYSTEM
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5	*		EXCELLENT OPERATION AND MAINTENANCE WAS NOTED ON THE POTABLE WATER SYSTEM DURING TODAY'S INSPECTION.  No Corrective Action required.
			SWIMMING POOLS / WHIRLPOOL SPAS
6	*		EXCELLENT OPERATION AND MAINTENANCE WAS NOTED ON THE SWIMMING POOLS AND SPAS TODAY DURING TODAY'S INSPECTION.  No Corrective Action required.

7	10	*	ENSURE THAT THE WHIRLPOOL SPA WARNING SIGNS INCLUDE STATEMENT ABOUT PARTICULARLY SUSCEPTIBLE INDIVIDUALS SUCH AS THOSE WHO ARE IMMUNOCOMPROMISED SHOULD AVOID USE. [NEW ITEM]  Corrective Action:  New signs were posted according to above requirements.
8	08	*	REPLACE LEAKING BACKFLOW PREVENTER ON ROMAN SPA HOSE CONNECTION TO THE POTABLE WATER SYSTEM.  Corrective Action:  Backflow preventer was replaced.
			OLIU D. A OTIVITY OFNITED
			CHILD-ACTIVITY CENTER
9	28	*	CARTONS OF SINGLE USE PLASTIC DRINK CUPS WERE STORED DIRECTLY ON THE DECK. SOAP MIXTURE FOR BUBBLE MACHINE STORED ABOVE THESE CARTONS.  Corrective Action:  Boxes were removed and storage re-organized. Youth coordinators were instructed
10	41	*	about the importance of proper storage. CHILD-SIZED TOILET WAS NOT PROVIDED IN CHILD-ACTIVITY CENTER RESTROOM. Corrective Action: Proposed action was submitted for further action.
			BARS
11	31	*	CONTAINER OF BOTTLE POUR SPOUTS WAS SOAKING IN CHLORINE SOLUTION THAT FAR EXCEEDED 200 PPM IN THE SPORTS BAR. CHROME PLATING WAS DISSOLVING OFF SOME OF THE SPOUTS. Corrective Action:  Bar staff was informed that items to be sanitized shall be dipped for 10 seconds only and then left to air dry. Nothing will be left in sanitizing solution overnight.
12	19	*	EMBARKATION SNACKS WERE BEING SERVED WITHOUT SNEEZE PROTECTION IN THE SPORTS BAR.  Corrective Action:  Mobile sneeze guards are now installed over all
S			MAIN GALLEY / LEEWARD BEVERAGE STATION

13	19	*	THE CABINET UNDER THE VITALITY JUICE MACHINES WERE USED TO STORE COFFEE FILTERS AND CANNED JUICES. THE DRAIN LINES FROM THE JUICE MACHINES RAN THROUGH THIS CABINET.  Corrective Action:  Items have been removed and spaces under the Vitality machines are left empty.
			MAIN GALLEY / PASTRY
14	26		SEVERAL PREVIOUSLY CLEAN LEXAN BINS WERE FOUND SOILED WITH FOOD RESIDUE.  Corrective Action:  Better cleaning procedures have been implemented and warnings were issued.
15	26		NUMEROUS PREVIOUSLY CLEAN SHEET PANS WERE FOUND SOILED WITH FOOD RESIDUE.  Corrective Action:  Better cleaning procedures have been implemented and warnings were issued.
16	27	*	THE TOP SHELF OF THE 4 SHELVE STORAGE RACK WAS SOILED WITH DUST AND FOOD DEBRIS.  Corrective Action:  Better cleaning procedures have been implemented and warnings were issued.
17	21		THE STEAM LINES TO THE STEAM KETTLE HAD LAGGING ON THEM MAKING THEM DIFFICULT TO CLEAN.  Corrective Action:  New insulation on lines will be changed with smoother surface.
18	27	*	THE STEAM LINES WERE SOILED WITH FOOD SPLASH.  Corrective Action:  Better cleaning procedures have been implemented and warnings were issued.
			MAIN GALLEY / HOT GALLEY AREA
19	20		THE BLAST CHILLER WAS NOT OPERATIONAL AND HAD BEEN OUT OF ORDER FOR SEVERAL WEEKS.  Corrective Action:  Blast chiller had been out of order since Jan 18. Parts on order PO# 052011590.  Engineers will repair equipment as soon as parts arrive.
			MAIN GALLEY / SOUP STATION

20	21		THE STEAM LINES TO THE STEAM KETTLE HAD LAGGING ON THEM MAKING THEM DIFFICULT TO CLEAN.  Corrective Action:  New insulation on lines will be changed with smoother surface.
21	27	*	THE STEAM LINES WERE SOILED WITH FOOD SPLASH.  Corrective Action:  Better cleaning procedures have been implemented and warnings were issued.
			MAIN GALLEY / WINDWARD BEVERAGE STATION
22	19	*	THE CABINET UNDER THE VITALITY JUICE MACHINES WERE USED TO STORE COFFEE FILTERS AND CANNED JUICES. THE DRAIN LINES FROM THE JUICE MACHINES RAN THROUGH THIS CABINET.  Corrective Action:  Items have been removed and spaces under the Vitality machines are left empty.
			CREW GALLEY
23	16	*	SEVERAL TRAYS OF CUT MELON WAS FOUND IN THE REACH-IN REFRIGERATOR WITH INTERNAL PRODUCT TEMPERATURES OF 47°-64°F. THE MELON WAS PREPARED BETWEEN 0830 AND 0900 FOR SERVICE AT THE NOON MEAL SCHEDULED FOR SERVICE AT 1130. Corrective Action:  Preparation procedure was changed to maintain proper temperature. Melons are taken out of the refrigerator only shortly before being prepared.
			taken out of the reingerator only shortly before being prepared.
24	22	*	THE FINAL RINSE TEMPERATURE ON THE DISHWASHING MACHINE WAS MEASURED AT 180°F. THE MACHINE MOUNTED THERMOMETER INDICATED A TEMPERATURE OF 160°F.  Corrective Action:  New thermometer has been installed.
			INTEGRATED PEST MANAGEMENT
25	40	*	THE INTEGRATED PEST MANAGEMENT PROGRAM (IPM) DID NOT INCLUDE THE LOCATION OF THE PASSIVE SURVEILLANCE MONITORS.  Corrective Action: The existing location log was added to the IPM.

26	40	*	RECOMMEND CONSOLIDATING THE IPM MANUAL TO INCLUDE ALL ASPECTS. CURRENTLY DIFFERENT ITEMS ARE MAINTAINED BY DIFFERENT PEOPLE IN DIFFERENT LOCATIONS.  Corrective Action:  All documentation is kept together now.
			HOUSEKEEPING
27	41	*	THERE WAS NO WRITTEN GUIDELINES FOR SANITIZING THE PRIVATE WHIRLPOOL SPAS IN THE CABINS.  Corrective Action:  Written guidelines have been established and Stewards/ess have to sign after each cleaning of jacuzzies and showerheads.
28	41	*	THERE WAS NO WRITTEN GUIDELINES FOR SANITIZING SHOWER HEADS. THERE WAS A LOG MAINTAINED BUT SPECIFIC GUIDELINES WERE NOT INCLUDED.  Corrective Action: Written guidelines have been established and Stewards/ess have to sign after each cleaning of jacuzzies and showerheads.
			FOOD SERVICE - GENERAL
29	21		THE UPPER TECHNICAL CABINET OF THE VITALITY JUICE WAS NOT EASY TO CLEAN. VITALITY HAS DESIGNED A REMOVABLE EASY TO CLEAN DRIP TRAY TO IMPROVE THIS PROBLEM BUT THEY HAVE NOT PROVIDED IT FOR THIS SHIP.  Corrective Action:  Replacement of touch panel machines in progress.
30	20		THE FOOD CONTACT SURFACES OF SOME OF THE OLDER EQUIPMENT HAD HOLES, GAPS, OPEN SEAMS AND OTHER FEATURES THAT MAKE THEM DIFFICULT TO CLEAN.  Corrective Action: Ongoing maintenance on these issues.
31	21		THE NON-FOOD CONTACT SURFACES OF SOME OF THE OLDER EQUIPMENT HAS HOLES, EXPOSED WIRING AND PIPING, GAPS, SEAMS AND OTHER DIFFICULT TO CLEAN FEATURES.  Corrective Action: Ongoing maintenance on these issues.

32	33	THE DECKS, BULKHEADS AND DECKHEADS HAVE HOLES OPEN SEAMS CRACKED TILES AND RECESSED GROUTING MAKING THESE AREAS DIFFICULT TO CLEAN.  Corrective Action: Ongoing maintenance on these issues.
END		